

	2024	2023
System Usage		
September	8,717,000	7,520,000
Daily Average	290,566	250,666
Max Daily	430,000	340,000
Year to Date	64,017,000	59,220,000

1. We've had numerous taste and color complaints from customer in the Barrett Rd and Squires Lane area. We tested the water quality for pH and chlorine. Both are right where you would expect them to be. We flushed the lines in two different directions. I feel the flushing made the problem worse. My conclusion at this point is the Barrett Rd water main saw a huge increase in water flow over the course of the Main St project. This increase scoured the pipe removing the phosphate coating. It will take time for this to build back up. I spoke with DES several times and they concur that we are doing all we can.
2. Employee reviews are done and ready for your review.
3. The Main St. project is going well. All services are hooked up and we are operating off the new water main. Pavers are scheduled to come in on the 17th to begin milling and paving cross trenches in phase one.
4. Trucks have been undercoated and inspected.
5. I have been working on the Asset Management service line survey.
6. Quarterly reports are done and have been sent to DES.

Workload

Backflow Testing
Booster Sensing Line
Main St. Project

Respectfully Submitted,


Rob Thorp