

NEW LONDON SPRINGFIELD WATER SYSTEM PRECINCT
72 Old Dump Rd
New London, New Hampshire 03257
603-526-4441

April 29, 2024

Re: Notification of Water Main Replacement Work on Main St.

Dear Customer: This letter is to inform you of an upcoming construction project planned to take place along Main Street (from Newport Road to Squires Lane.) You are receiving this letter because The New London-Springfield Water System Precinct (NLSWSP) anticipates that you will be impacted by the project. What will this work entail? The water main along Main St. will be replaced using a trenching method. Upon completion of the water main replacement work, the disturbed portions of the roadway will be repaired.

Why my street? The New London-Springfield Water System Precinct takes pride in providing reliable, high-quality water to customers throughout our distribution area. To continue to ensure the reliability of our network, NLSWSP regularly replaces aging infrastructure that may be susceptible to breaking with newer, more dependable infrastructure. Multiple factors are considered when determining which water mains should be replaced, including age, size, material type, location, and break history. Through analysis of these factors, NLSWSP has determined that the infrastructure designated for replacement in this project has reached the end of its useful life. Replacing this aging infrastructure will reduce the likelihood of future water main breaks and service disruptions in the area.

What is the project timeline? Work will begin early May of 2024. The project length is anticipated to be nine months, in 3 Phases. NLSWSP staff will work as efficiently as possible to minimize disruptions to the neighborhood.

How will this affect me and/or my business? Water Service Disruption: You may experience a temporary disruption to your water service at some point during the project. Disruptions may last up to 8 hours, and you will be notified at least 24 hours in advance of any such disruptions. Upon reinstatement of water service, you may want to briefly turn on a sink or shower at the highest point in your building to purge any air in your plumbing. Except for the possible interruption described above, customers can expect normal access to tap water. This water will be provided by temporary water mains. NLSWSP staff will need to access some properties to connect and disconnect these temporary water mains. NLSWSP staff will also need to access some homes and businesses to shut off the water meter during this project – a safety precaution that prevents any contamination due to construction activities.

Traffic: During construction, access to homes and businesses will be allowed. One-way traffic with traffic control personnel will be in place. Parking will be restricted in active work areas. Street parking will be restricted at times to allow for efficient traffic flow.

What is the cost? There is no charge to property owners or building tenants for this work. Where can I go for more information? For more information and updates related to this project please visit our webpage at:

www.nlswp.com. (Note: We are currently updating our website, so please check back later if the project webpage is not yet available.) For questions related to this project feel free to contact me at **nlswp@tds.net** or **603-526-4441**. You may also contact New London Dispatch 603-526-2626 for after-hours emergencies. The New London-Springfield Water System Precinct is proud to provide you with reliable, high-quality water. We recognize that projects of this nature can be inconvenient for customers, and we will be working hard throughout the project to minimize disruptions.

Sincerely,



Rob Thorp
Superintendent
New London-Springfield Water system Precinct